



Investigative Interview Course Outlines

Standard Professional Interview Course – 3 days

This course will cover the PEACE investigative interview model and conversational management techniques, including skills development in questioning and listening. We will look at the process of interviewing, including planning and preparation, relationship building and managing information as well as the key considerations for interviewing witnesses and suspects

Understanding Witness Memory

On this course we will explain the process of attention, perception and memory and how people remember events. We will review the factors that affect the acquisition of detail and its storage in short-term and long-term memory particularly in relation to identity detail.

Communication Skills

This is a practical skills course designed to develop your questioning and listening skills as well as providing you with techniques for understanding verbal and non-verbal communication, dealing with barriers to communication such as investigative mindsets and difficult and challenging behaviour during the interview. We will conclude with skills development in the area of identifying anomaly and deception in written and taped evidence.

Advanced Investigative Interviewing Course – 2 days

This course seeks to develop your ability to interview witnesses or suspects who may be disadvantaged through age, developmental or post traumatic stress disorder, for example children, rape victims or those with a learning disability. We will first look at Orientation and Assessment interviewing and how to build rapport and trust. We will then look at the issues that witnesses face when asked to recall detail, how to overcome barriers to disclosure and the likely issues that may arise for the investigator when a child discloses detail. We will end with a review of the similarities between interviewing children in general and adults who have developmental or post traumatic stress issues.