



SUMMARY OF CONTENT OF INVESTIGATIVE INTERVIEW SKILLS COURSE (4 days)

This course consists of a blend of core issue presentations and the opportunity to take part in a variety of related role-play exercises, both as a participant and observer.

The Key Interview Skills element will include cognitive interviewing i.e. the PEACE model and conversation management techniques, including skills development in questioning and active-listening. We will look at the process of interviewing, including planning and preparation, relationship building and managing information as well as the key considerations for approaching survivors/victims and witnesses, their credibility and reliability; and the use of intermediaries and interpreters.

Understanding Witness Memory

We will explain the process of attention, perception and memory and how people remember events. We will review the factors that affect the acquisition of detail and its storage in short-term and long-term memory, particularly in relation to identity detail.

Communication Skills

This will include providing you with techniques for understanding verbal and non-verbal communication, dealing with barriers to communication such as investigative mindsets and difficult and challenging behaviour during the interview.

The Advanced Interview Skills element will develop your ability to interview suspects, 'insiders' survivor/victim/witnesses of 'cold cases'; and individuals who may be disadvantaged through age, developmental issues or post-traumatic stress disorder. In addition, techniques to interview survivor/victim/witnesses of conflict-related sexual and gender-based violence against both female and male, adults and children will be addressed.

The course is designed to enable learning by listening, discussing and putting into practice investigative interviewing skills as an individual competence ideally practiced as a team activity.